

Rio 1.1



README.WRI

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To move through the document, press the PG UP or PG DOWN keys or click the arrows at the top and bottom of the scroll bar along the right side of the Write window.

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Attention: Sound Blaster ASP 16, and Sound Blaster SCSI Users

If you are installing Rio onto a Sound Blaster Advanced Signal Processor 16, Sound Blaster 16 SCSI, or another sound card which does not provide MIDI In capabilities from the daughterboard, be sure to read the Rio User's Guide Supplement for important information.

If you have a Sound Blaster 16 SCSI you can access the MIDI in capabilities by using the MIDI drivers from the Sound Blaster AWE32. To get these drivers contact Creative Labs.

Customer Support via CompuServe, America Online, or Internet

An excellent alternative to customer support via phone or mail is using CompuServe, America Online, or Internet, three of the leading online systems in the world.

Turtle Beach maintains several active forums on CompuServe. For customer support contact Turtle Beach at 71333,2432 in forums

MIDIVEN Section 2 and MULTIVEN Section 16 or GO TURTLE (multimedia vendors' forum) and GO TBMIDI (MIDI vendors' forum).

For Turtle Beach customer support via America Online, the Screen Name is TURTLE BCH and the Keyword is TURTLE.

For support via Internet, contact Turtle Beach customer support at SUPPORT@TBEACH.COM.

Customer Support via BeachComber Bulletin Board

The BeachComber bulletin board is available 24 hours a day. The bulletin board can be reached at either (717) 767-0250, 38,400 baud, eight (8) data bits, No parity bits, one (1) stop bit; OR (717) 767-5934, 2400 baud, eight (8) data bits, No parity bits, one (1) stop bit via modem. The BeachComber bulletin board maintains product demonstrations, sound files, MIDI files, and helpful information for Turtle Beach products.

Customer Support via Telephone

If you encounter problems or have questions about installing Rio, call the Turtle Beach customer support staff at (717) 764-5265, Monday through Friday, 9:00 a.m. to 6:00 p.m., Eastern Time. At all other times, leave a message and the call will be returned. Or fax user problems-- Attention: Customer Support--to (717) 767-6033.

Command Line Option for the Rio Control Panel

A command line option has been added to the Rio Control Panel. If you wish to run the Rio Control Panel without resetting the synthesizer, use the /R option in the command line. This will allow you to run the Rio Control Panel without losing any samples which were previously loaded.

To add this function:

1. Select Properties in the File menu of the Rio Control Panel or press Alt+Enter.
2. Type **/R** at the end of the Command Line.
3. Press OK.

Note: When running the Rio Control Panel in this manner, subsequent sample loads, may overwrite previously loaded samples.

There is no further information available at this time..